

# PAYMENTS AND CANCELLATION POLICY

## Tanzania Safari 21<sup>st</sup>-30<sup>th</sup> May 2022

### DEPOSIT AND PAYMENT PLAN

Deposit payment of 200USD to secure the seat.

30% (1109,70USD) before January 31<sup>st</sup> 2022.

The rest of the payment (2589,30USD) will be made before February 28<sup>th</sup> 2022.

All payments will be made through bank transfer in USD to Wito Africa Safari's account, the payer assuming 100% of the transfer costs.

### CANCELLATION AND POSTPONEMENTS

All cancellations must be made in writing.

Special cancellation conditions apply due to the current COVID-19 pandemic. In an effort to adapt to the changing news on COVID-19, cancellation policy is to be as flexible as possible with regards to travel affected by COVID-19. Each booking will be treated individually and we are open to moulding our policies to your personal requirements. Please, contact [monicaonsafari@gmail.com](mailto:monicaonsafari@gmail.com) for any questions in this regard.

#### Cancellation for general causes

- 60 days or more before departure: 30% deposit forfeiture
- Between 60 and 45 before departure: 50% of total safari cost
- Less than 45 days before departure: forfeit 100% of total safari cost

#### Cancellation in case of COVID-19 travelling restrictions

In case of any travelling restrictions announced by the Government in Tanzania, in the client's country or in any other country that makes travelling impossible for the client, the cancellation and postponement policy will be as follows.

- Cancellation made before 15<sup>th</sup> April 2022: 100% refund of all payments
- Cancellation made after 15<sup>th</sup> April 2022: forfeit 30% deposit or 100% voucher in case of postponement (each booking will be treated on a case by case basis to find the best possible solution)

These special conditions do not apply in case of the impossibility of travelling due to client illness including Covid-19. **It is the responsibility of each traveller to take out travel, health and cancellation insurance.**